

Terms of Service

Last updated: February 17, 2019

These Terms of Service constitute a legally binding agreement between you and Kastrand Technology Limited ("Company" or "Shaadi Genie") governing your use of the Shaadi Genie Platform (as defined below), Company's website (<http://www.shaadigenie.com/> or the "Site") or mobile applications (the "Apps"). The Shaadi Genie platform and related services provided by Company, the Site and Apps, including without limitation communications and information (whether in writing, orally, or otherwise howsoever) provided by Company to potential and actual Clients and Suppliers in relation to the services, together are hereinafter collectively referred to as the "Shaadi Genie Platform."

Any personal data you submit to the Shaadi Genie Platform or which we collect about you is governed by our Privacy Policy ("Privacy Policy"). A copy of our Privacy Policy is available here. You acknowledge that by using the Shaadi Genie Platform you have reviewed the Privacy Policy.

Your use of the Shaadi Genie Platform constitutes your acceptance of and agreement to all of the terms and conditions in these Terms of Service and any future amendments and additions to this Agreement (as defined below) as we may publish from time to time. These Terms of Service and the Privacy Policy together form and are hereinafter referred to as this "Agreement." If you object to anything in this Agreement, you may not use or access the Shaadi Genie Platform.

A few highlights of these Terms of Service include:

- Your agreement that the Shaadi Genie Platform is provided "as is" and without warranty (Section 11).
- Your agreement that Company has no liability regarding the Shaadi Genie Platform or the provision of Services (Section 11) except as may be expressly set forth in this Agreement.
- Your acknowledgement and agreement that you, and not Shaadi Genie, scope, supervise, direct, control, and monitor a Supplier's work and the Services provided (Section 1).
- Your consent to release Company from liability based on claims between Users (Section 2) and generally (Sections 11), subject to the exceptions expressly set forth in those Sections.
- Your agreement to indemnify Company from claims due to your use or inability to use the Shaadi Genie Platform or content submitted from your account to the Shaadi Genie Platform (Section 12).

1. The Shaadi Genie Platform connects Clients to wedding Suppliers

The Shaadi Genie Platform is a web and mobile application based communications platform which enables connections between Clients and Suppliers. "Clients" are individuals seeking to obtain wedding services ("Services") from Suppliers, and are therefore clients of Suppliers, and "Suppliers" are individuals and/or businesses seeking to provide wedding services for Clients. Clients and Suppliers together are hereinafter referred to as "Users."

If you agree on the terms of a Service with another User, you and such other User form a contract for Services directly with each other. Shaadi Genie will not be a party to any contracts for Services. Payment for Services should be arranged directly between Users. Shaadi Genie is not obligated to pay Suppliers for Client's failure to pay for Services or compensate Clients for a Supplier's failure to deliver Services.

Suppliers are independent contractors and not employees, partners, agents, joint ventures, or franchisees of Company. Company does not provide Services and does not employ individuals to provide Services. Users hereby acknowledge that Company does not supervise, direct, control or monitor a Supplier's work or Services provided. Shaadi Genie is not responsible for the Services

provided and therefore has no responsibility or liability for the Services provided in any manner, including but not limited to a warranty or compliance with any law, regulation, or code.

The Shaadi Genie Platform only enables connections between Users for the procurement of Services. Shaadi Genie is not responsible for the performance or communications of Users, nor does it have control over the quality, timing, legality, failure to provide, or any other aspect whatsoever of Services, Clients, Suppliers, nor of the integrity, responsibility, qualifications, or any of the actions or omissions whatsoever of any Users. Company makes no warranties or representations about the suitability, reliability, timeliness, or accuracy of the Services requested or Services provided by, or the communications of or between, Users identified through the Shaadi Genie Platform, whether in public, private, or offline interactions or otherwise howsoever.

2. User Vetting and User Representations and Warranties

User Vetting

The Company is not required to perform identity checks of Users and cannot confirm that each User is who they claim to be. Further, the Company does not endorse, vet or perform any diligence on Suppliers who are listed on the Shaadi Genie Platform.

When interacting with other Users, you should exercise caution and common sense to protect your personal safety, data, and property, just as you would when interacting with other persons whom you don't know. Shaadi Genie will not be liable for any false or misleading statements made by Users of the Shaadi Genie Platform. Neither Shaadi Genie nor its parents, affiliates, or licensors, including their respective directors, officers, shareholders, agents, investors, subsidiaries, attorneys, representatives, insurers, employees, successors and assigns (hereinafter referred to collectively as "Shaadi Genie and Affiliates"), is responsible for the conduct, acts, or omissions, whether online or offline, of any User of the Shaadi Genie Platform and you hereby release Shaadi Genie and Affiliates from any and all liability, claims, demands, or damages of every kind and nature, known and unknown, suspected and unsuspected, disclosed and undisclosed, arising out of or in any way connected with such use of the Shaadi Genie Platform.

User Representations and Warranties

You represent and warrant that: (1) you are 18 years of age or older and are at least of the legally required age in the jurisdiction in which you reside, and (2) you have the right, authority and capacity to enter into this Agreement and to abide by the terms and conditions of this Agreement, and that you will so abide. Where you enter into this Agreement on behalf of a company or other organisation, you represent and warrant that you have authority to act on behalf of that entity and to bind that entity to this Agreement.

You further represent and warrant that you have read, understand, and agree to be bound by these Terms of Service in order to access and use the Shaadi Genie Platform. You hereby warrant and represent that you will respect the privacy (including without limitation private, family and home life), property and data protection rights of Users and that you will not record (whether video or audio or otherwise) any interaction by or with any User and/or Company in connection with the Shaadi Genie Platform without the prior written consent of Company and/or the relevant User, as applicable. You further represent and warrant that you will communicate clearly and promptly through the chat thread and/or responding to invitations promptly, being present and/or available at the time you agree upon with your Supplier or Client as the case may be. Further, you also represent and warrant that you will act professionally and responsibly in your interactions with other Users. You further represent and warrant that when using or accessing the Shaadi Genie Platform, you will act in accordance with any applicable national or international law, custom and in good faith.

You hereby warrant and represent that, other than as fully and promptly disclosed to Company as set forth below, you do not have any motivation, status, or interest which Company may reasonably wish to know about in connection with the Shaadi Genie Platform, including without limitation, if you are using or will or intent to use the Shaadi Genie Platform for any journalistic, investigative, or unlawful purpose;

or if you have any potentially relevant unspent criminal convictions or cautions (other than minor fixed penalty parking or speeding offences). You hereby warrant and represent that you will promptly disclose to Company in writing any such motivation, status or interest, whether existing prior to registration or as arises during your use of the Shaadi Genie Platform.

Suppliers additionally represent and warrant that they will provide timely, high-quality services to its Clients. Suppliers will only offer and provide services for which they have the necessary skills and expertise, and they will provide the services safely.

3. Contract between Users and Suppliers

Users of the Shaadi Genie Platform contract for Services directly with other Users. Shaadi Genie will not be a party to any contracts for Services. Payment for Services should be arranged directly between Users. Shaadi Genie is not obligated to pay Suppliers for Client's failure to pay for Services or compensate Clients for a Supplier's failure to deliver Services.

4. Acceptable Use

Without limitation, while using the Shaadi Genie Platform, you may not:

- Defame, abuse, harass, stalk, threaten, intimidate, misrepresent, mislead, or otherwise violate the legal rights (such as, but not limited to, rights of privacy, confidentiality, reputation, and publicity) of others, including Users and Shaadi Genie staff, or use information learned from the Shaadi Genie Platform to otherwise defame, abuse, harass, stalk, threaten, intimidate, misrepresent, mislead, or otherwise violate the legal rights of any other User or Company staff;
- Publish, post, upload, distribute or disseminate any profane, defamatory, infringing, obscene or unlawful topic, name, material or information on the Shaadi Genie Platform;
- Use the Shaadi Genie Platform for any unauthorised purpose, including, but not limited to posting material which is illegal or otherwise unlawful;
- Post or upload any content to which you have not obtained any necessary rights or permissions to use accordingly;
- Advertise or offer to sell any goods or services for any commercial purpose through the Shaadi Genie Platform which are not relevant to the services offered through the Shaadi Genie Platform;
- Conduct or forward surveys, contests, pyramid schemes, or chain letters;
- Impersonate another person or a User or allow any other person or entity to use your identification;
- Post the same Service request repeatedly ("Spamming"). Spamming is strictly prohibited;
- Imply or state that any statements you make are endorsed by Shaadi Genie, without the prior written consent of Shaadi Genie;
- Use a robot, spider, manual, meta tag, "hidden text," agent, robot, script, and/or automatic processes or devices to data-mine, data-crawl, scrape collect, mine, republish, redistribute, transmit, sell, license, download, manage or index the Shaadi Genie Platform, or the personal information of others, in any manner;
- Frame or utilise framing techniques to enclose the Shaadi Genie Platform or any portion thereof;
- Hack or interfere with the Shaadi Genie Platform, its servers or any connected networks;
- Adapt, alter, license, sublicense or translate the Shaadi Genie Platform for your own personal or commercial use;
- Remove or alter, visually or otherwise, any copyrights, trademarks or proprietary marks or rights owned by Shaadi Genie and Affiliates;

- Upload content to the Shaadi Genie Platform that is offensive and/or harmful, including, but not limited to, content that advocates, endorses, condones or promotes racism, bigotry, hatred or physical harm of any kind against any individual or group of individuals;
- Upload content that provides materials or access to materials that exploit people in an abusive, violent or sexual manner;
- Use the Shaadi Genie Platform to solicit for any other business, website or service, or contracting for any purpose not related to use of the Shaadi Genie Platform as set forth herein;
- Use the Shaadi Genie Platform to collect usernames and or/email addresses of Users by electronic or other means;
- Use the Shaadi Genie Platform in violation of this Agreement;
- Use the Shaadi Genie Platform in a manner that is false or misleading (directly or by omission or failure to update information) or for the purpose of accessing or otherwise obtaining Company's trade secret information for public disclosure or other purposes;
- Register under different usernames or identities after your account has been suspended or terminated, or register under multiple usernames or false identities, or register using a false or disposable email; or
- Cause any third party to engage in the restricted activities above.

4. Termination and Suspension

Shaadi Genie may terminate or limit your right to use the Shaadi Genie Platform at any time in the event we believe that you have breached any provision of this Agreement (a "User Breach").

If Shaadi Genie terminates or limits your right to use the Shaadi Genie Platform pursuant to this Section 4, you are prohibited from registering and creating a new account under your name, a fake or borrowed name, or the name of any third party, even if you may be acting on behalf of the third party.

Even after your right to use the Shaadi Genie Platform is terminated or limited, this Agreement will remain enforceable against you. Shaadi Genie reserves the right to take appropriate legal action.

Company reserves the right to modify or discontinue, temporarily or permanently, all or any portion of the Shaadi Genie Platform at its sole discretion. Company is not liable to you for any modification or discontinuance of all or any portion of the Shaadi Genie Platform. Company has the right to restrict anyone from completing registration if Company believes such person may threaten the safety and integrity of the Shaadi Genie Platform, or if, in Company's discretion, such restriction is necessary to address any other reasonable business concern.

You may terminate this Agreement at any time by ceasing all use of the Shaadi Genie Platform. All parts of this Agreement which by their very nature should survive the expiration or termination of this Agreement shall continue in full force and effect subsequent to and notwithstanding the expiration or termination of this Agreement.

5. Account, Password, and Security

You must register with Shaadi Genie and create an account to use the Shaadi Genie Platform (an "Account"). You are the sole authorised user of your account. You are responsible for maintaining the confidentiality of any log-in, password provided by you or given to you by Shaadi Genie for accessing the Shaadi Genie Platform. You are solely and fully responsible for all activities that occur under your password or account, even if not authorised by you. If you are accessing and using the Shaadi Genie Platform on someone else's behalf, you represent that you have the authority to bind that person as the principal to all Terms provided herein. Shaadi Genie has no control over the use of any User's account and expressly disclaims any liability derived therefrom. Should you suspect that any unauthorised party

may be using your password or account, or you suspect any other breach of security, you must contact Shaadi Genie immediately.

6. Use of Personally Identifiable Information

Information submitted to the Shaadi Genie Platform is governed according to the Company's current privacy policy.

You agree to provide true, accurate, current, and complete information when registering with the Shaadi Genie Platform. It is your responsibility to maintain and promptly update this account information to keep it true, accurate, current, and complete.

If you provide any information that is fraudulent, untrue, inaccurate, incomplete, or not current, or we have reasonable grounds to suspect that such information is fraudulent, untrue, inaccurate, incomplete, or not current, we reserve the right to suspend or terminate your account without notice and to refuse any and all current and future use of the Shaadi Genie Platform.

If you create an account on the Shaadi Genie Platform, you may be asked to supply your name, address, a user ID and password. You are responsible for maintaining the confidentiality of the password and account and are fully responsible for all activities that occur in connection with your password or account.

You agree to immediately notify us of any unauthorised use of either your password or account or any other breach of security. You further agree that you will not permit others, including those whose accounts have been terminated, to access the Shaadi Genie Platform using your account or user ID.

You grant the Company and all other persons or entities involved in the operation of the Shaadi Genie Platform the right to transmit, monitor, retrieve, store, and use your information in connection with the operation of the Shaadi Genie Platform and in the provision of services to you.

The Company cannot and do not assume any responsibility or liability for any information you submit, or your third parties' use or misuse of information transmitted or received using Shaadi Genie Platform.

7. Links to Third-Party Websites

The Shaadi Genie Platform may contain links (such as hyperlinks) to third-party websites. Such links do not constitute endorsement by Shaadi Genie or association with those websites, their content or their operators. Such links (including without limitation external websites that are framed by the Shaadi Genie Platform as well as any advertisements displayed in connection therewith) are provided as an information service, for reference and convenience only. Shaadi Genie does not control any such websites and is not responsible for their (i) availability or accuracy, or (ii) content, advertising, products, or services. It is your responsibility to evaluate the content and usefulness of the information obtained from other websites. You acknowledge and agree that Shaadi Genie is not involved in the creation or development of third-party websites and disclaims any responsibility for third-party websites and cannot be liable for claims arising out of or relating to third-party websites. Further, you acknowledge and agree that Shaadi Genie has no obligation to monitor, review, or remove links to third-party websites, but reserves the right to limit or remove links to third-party websites on the Shaadi Genie platform at its sole discretion.

The use of any website controlled, owned or operated by third parties is governed by the terms and conditions of use and privacy policies for those websites. You access such third-party websites at your own risk. Shaadi Genie expressly disclaims any liability arising in connection with your use and/or viewing of any websites or other material associated with third-party links that may appear on the Shaadi Genie Platform. You hereby agree to hold Company harmless from any liability that may result from the use of links that may appear on the Shaadi Genie Platform.

8. Suppliers Classification and Withholdings

As set forth in Section 1, Shaadi Genie does not provide Services and does not employ individuals to provide Services. Each User assumes all liability for choice of relevant Supplier.

Users do not have authority to enter into written or oral - whether implied or express - contracts on behalf of Shaadi Genie. Each User acknowledges that Shaadi Genie does not, in any way, supervise, direct, control or monitor a Supplier's work or Services performed in any manner.

The Shaadi Genie Platform is not an employment service and Shaadi Genie is not an employer of any User. As such, Shaadi Genie is not responsible for and will not be liable for any tax payment or withholding, including but not limited to National Insurance, employer's liability, social security, PAYE or other payroll withholding tax in connection with a User's use of the Shaadi Genie Platform. Users agrees to indemnify Shaadi Genie and Affiliates from any and all claims, liabilities and reasonable costs arising from or in connection with:

- Shaadi Genie being incorrectly held to be an employer or joint employer of a Supplier; or
- Any other relevant third-party claims under any employment-related laws, such as those relating to employment termination, employment discrimination, harassment or retaliation, as well as any claims for overtime pay, sick leave, holiday or vacation pay, retirement benefits, worker's compensation benefits, unemployment benefits or any other employee benefits.

The Supplier assumes full and sole responsibility for all required and applicable income tax and National Insurance Contributions withholdings as to the Supplier and all persons engaged by the Supplier in the performance of the services.

9. Intellectual Property Rights

All text, graphics, editorial content, data, formatting, graphs, designs, HTML, look and feel, photographs, music, sounds, images, software, videos, designs, trademarks, logos, typefaces and other content (collectively, "Proprietary Material") that Users see or read through the Shaadi Genie Platform is owned by Shaadi Genie. Proprietary Material is protected in all forms, media and technologies now known or hereinafter developed. Shaadi Genie owns all Proprietary Material, as well as the coordination, selection, arrangement and enhancement of such Proprietary Materials. The Proprietary Material is protected by the domestic and international laws governing copyright, patents, and other proprietary rights. Users may not copy, download, use, redesign, reconfigure, or retransmit anything from the Shaadi Genie Platform without Shaadi Genie's express prior written consent. Any use of such Proprietary Material, other than as permitted therein, is expressly prohibited without the prior permission of Shaadi Genie and, if applicable, the holder of the rights to the User Generated Content.

10. Confidential Information

You acknowledge that Confidential Information (as defined below) is a valuable, special and unique asset of Shaadi Genie and agree that you will not disclose, transfer, use (or seek to induce others to disclose, transfer or use) any Confidential Information for any purpose other than using the Shaadi Genie Platform in accordance with these Terms of Service. If relevant, you may disclose the Confidential Information to your authorised employees and agents provided that they are also bound to maintain the confidentiality of Confidential Information. You shall promptly notify Shaadi Genie in writing of any circumstances that may constitute unauthorised disclosure, transfer, or use of Confidential Information. You shall use best efforts to protect Confidential Information from unauthorised disclosure, transfer or use. You shall return all originals and any copies of any and all materials containing Confidential Information to Shaadi Genie upon termination of this Agreement for any reason whatsoever.

The term "Confidential Information" shall mean any and all of Shaadi Genie's trade secrets, confidential and proprietary information, and all other information and data of Shaadi Genie that is not generally known to the public or other third parties who could derive value, economic or otherwise, from its use

or disclosure. Confidential Information shall be deemed to include technical data, know-how, research, product plans, products, services, customers, markets, software, developments, inventions, processes, formulas, technology, designs, drawings, engineering, hardware configuration information, marketing, finances, strategic and other proprietary and confidential information relating to Company or Company's business, operations, or properties, including information about Company's staff, Users or partners, or other business information disclosed directly or indirectly in writing, orally or by drawings or observation.

11. Disclaimer of Warranties

(a) Use of the Shaadi Genie Platform is entirely at your own risk.

The Shaadi Genie Platform is provided on an "as is" basis without warranties of any kind, either express or implied, including, but not limited to, warranties of merchantability, fitness for a particular purpose, and non-infringement. Shaadi Genie makes no warranties or representations about the accuracy or completeness of the content provided through the Shaadi Genie Platform or the content of any sites linked to the Shaadi Genie Platform and assumes no liability or responsibility in contract, warranty or in tort for any (i) errors, mistakes, or inaccuracies of content, (ii) personal injury or property damage, of any nature whatsoever, resulting from your access to and use of the Shaadi Genie Platform, (iii) any access to or use of our secure servers and/or any and all Personal Information and/or Financial Information stored therein; and (iv) events beyond our reasonable control. Shaadi Genie does not warrant, endorse, guarantee or assume responsibility for any service advertised or offered by a third party through the Shaadi Genie Platform or any hyperlinked website or featured in any banner or other advertising, and Shaadi Genie will not be a party to or in any way be responsible for monitoring any transaction between you and third-party providers of products or services. As with the purchase of a product or service through any medium or in any environment, you should use your best judgment and exercise caution where appropriate. Without limiting the foregoing, Shaadi Genie and Affiliates do not warrant that access to the Shaadi Genie Platform will be uninterrupted or that the Shaadi Genie Platform will be error-free; nor do they make any warranty as to the results that may be obtained from the use of the Shaadi Genie Platform, or as to the timeliness, accuracy, reliability, completeness or content of any Service, information or materials provided through or in connection with the use of the Shaadi Genie Platform. Shaadi Genie and Affiliates are not responsible for the conduct, whether online or offline, of any User. Shaadi Genie and Affiliates do not warrant that the Shaadi Genie Platform is free from computer viruses, system failures, worms, trojan horses, or other harmful components or malfunctions, including during hyperlink to or from third-party websites.

Each Client is responsible for determining the Service and selecting their Supplier and Shaadi Genie does not warrant any goods or services purchased by a Client and does not recommend any particular Supplier. Shaadi Genie does not provide any warranties or guarantees regarding any Supplier's professional accreditation, registration or license.

Nothing contained in the Agreement shall be understood as an attempt to create a partnership, employment, joint venture, or association among or between Shaadi Genie and Clients and (or) Suppliers.

In no event shall Company be held liable under or in connection with the Agreement or otherwise for any loss of business, profits, anticipated savings, data, or for any indirect or consequential loss suffered by the Client and (or) Supplier.

Company makes no representation or warranty in any manner with respect to the financial outcome for the Supplier while using Shaadi Genie Platform.

Company makes no representation or warranty in any manner with respect to the Supplier's quality of services received by the Client while using Shaadi Genie Platform.

In addition, no individual or entity shall be a third party beneficiary of these Terms. These Terms are solely for the benefit of the parties to this Agreement and are not intended to and shall not be construed to give any person or entity other than you any interest, remedy, claim, liability, reimbursement, claim of action or any other rights (including, without limitation, any third party beneficiary rights), with respect to or in connection with any agreement or provision contained herein or contemplated hereby.

(b) No liability

You acknowledge and agree that Shaadi Genie is only willing to provide the Shaadi Genie Platform if you agree to certain limitations of our liability to you and third parties. Therefore, you agree not to hold Shaadi Genie and Affiliates, or their corporate partners, liable for any claims, demands, damages, expenses, losses, governmental obligations, suits, and/or controversies of every kind and nature, known and unknown, suspected and unsuspected, disclosed and undisclosed (collectively, "liabilities") that have arisen or may arise, relating to your or any other party's use of or inability to use the Shaadi Genie Platform, including without limitation any liabilities arising in connection with the conduct, act or omission of any User (including without limitation stalking, harassment that is sexual or otherwise, acts of physical violence, and destruction of personal property), any dispute with any User, any instruction, advice, act, or service provided by Shaadi Genie and Affiliates.

Under no circumstances will Shaadi Genie and Affiliates or their corporate partners be liable for any direct, indirect, incidental, actual, consequential, economic, special or exemplary damages (including but not limited to lost profits, loss of data, loss of goodwill, service interruption, computer damage, system failure, failure to store any information or other content maintained or transmitted by Shaadi Genie, or the cost of substitute products or services) arising in connection with your use of or inability to use the Shaadi Genie Platform, even if advised of the possibility of the same.

Shaadi Genie and Affiliates expressly disclaim any liability that may arise between Users of the Shaadi Genie Platform. Shaadi Genie and Affiliates also do not accept any liability with respect to the quality or fitness of any services offered via the Shaadi Genie Platform.

Company makes no representation that any of its services shall be uninterrupted and it shall not be liable for the consequences of such interruptions.

If, notwithstanding the foregoing exclusions, it is determined that Shaadi Genie and Affiliates or their corporate partners are liable for damages, in no event will the aggregate liability, whether arising in contract, tort, strict liability or otherwise, exceed the total fees paid by you to Company during the six (6) months prior to the time such claim arose, to the extent permitted by applicable law.

(c) Release

The Shaadi Genie Platform is only a venue for connecting Users. Because Shaadi Genie is not a party to or otherwise involved in the actual contract between Users or in the provision of the Services, in the event that you have a dispute with one or more Users, you hereby release Shaadi Genie and Affiliates and their corporate partners from any and all claims, demands, damages (including direct, indirect, incidental, actual, consequential, economic, special, or exemplary), expenses, losses, governmental obligations, suits and/or controversies of every kind and nature, known and unknown, suspected and unsuspected, disclosed and undisclosed, arising out of or in any way connected with such dispute.

12. Indemnification

You hereby agree to indemnify, defend, and hold harmless Shaadi Genie and Affiliates, and their successors and assigns (the "Indemnified Parties") from and against any and all direct claims, demands, and damages, including reasonable attorney's fees and costs, incurred in connection with (i) your use or inability to use the Shaadi Genie Platform (ii) your breach or violation of this Agreement (iii) your violation of any law, or the rights of any User or third party (iv) any content submitted by you or using your account to the Shaadi Genie Platform, including, but not limited to the extent such content may infringe on the intellectual rights of a third party or otherwise be illegal or unlawful. Shaadi Genie reserves the right, in its own sole discretion, to assume the exclusive defence and control at its own

expense of any matter otherwise subject to your indemnification. You will not, in any event, settle any claim or matter without the prior written consent of Shaadi Genie.

13. Dispute Resolution

To expedite resolution and reduce the cost of any dispute, controversy or claim related to this Agreement ("Dispute"), you and Shaadi Genie agree to first attempt to negotiate any Dispute (except those Disputes expressly excluded below) informally for at least thirty (30) days before initiating any court proceeding. Such informal negotiations will commence upon written notice. Your address for such notices is your billing address, with an email copy to the email address you have provided to Company. Company's address for such notice is Kastranda Technology Limited, Kemp House, 152-160 City Road, London, EC1V 2NX.

14. Governing Law

This Agreement and your use of the Shaadi Genie Platform shall be governed by English law, and any dispute regarding this Agreement or the use of the Shaadi Genie Platform will only be dealt with by the English courts. Nothing shall prevent us from bringing proceedings to protect our intellectual property rights before any competent court.

15. No Agency; No Employment

No agency, partnership, joint venture, employer-employee or franchiser-franchisee relationship is intended or created by this Agreement.

16. General Provisions

Failure by Shaadi Genie to enforce any provision(s) of this Agreement will not be construed as a waiver of any provision or right. This Agreement constitutes the complete and exclusive agreement between you and Shaadi Genie with respect to its subject matter, and supersedes and governs any and all prior agreements or communications. The provisions of this Agreement are intended to be interpreted in a manner which makes them valid, legal, and enforceable. If any provision of this Agreement is found to be partially or wholly invalid, illegal or unenforceable, (1) such provision shall be modified or restructured to the extent and in the manner necessary to render it valid, legal, and enforceable or (2) if such provisions cannot be so modified or restructured, they shall be excised from the Agreement without affecting the validity, legality or enforceability of any of the remaining provisions. This Agreement may not be assigned or transferred by you without our prior written approval. We may assign or transfer this Agreement without your consent, including but not limited to assignments: (i) to a parent or subsidiary, (ii) to an acquirer of assets, or (iii) to any other successor or acquirer. Any assignment in violation of this Section 16 shall be null and void. This Agreement will inure to the benefit of Shaadi Genie, its successors and assigns.

17. Licensing

Shaadi Genie does not oversee, monitor or supervise the posting, scoping or performance of Supplier's services. Accordingly, Users must determine for themselves whether a Supplier is qualified to provide the services required.

18. Changes to this Agreement and the Shaadi Genie Platform

Shaadi Genie reserves the right, at its sole and absolute discretion, to change, modify, add to, supplement, suspend, discontinue, or delete any of the terms and conditions of this Agreement (including the Terms of Service, Privacy Policy) and review, improve, modify or discontinue, temporarily or permanently, the Shaadi Genie Platform or any content or information through the Shaadi Genie Platform at any time, effective with or without prior notice and without any liability to Shaadi Genie. Company will endeavour to notify you of material changes by email but will not be liable for any failure to do so. If any future changes to this Agreement are unacceptable to you or cause you to no longer be

in compliance with this Agreement, you must terminate, and immediately stop using, the Shaadi Genie Platform. Your continued use of the Shaadi Genie Platform following any revision to this Agreement constitutes your complete and irrevocable acceptance of any and all such changes. Shaadi Genie may also impose limits on certain features or restrict your access to part or all of the Shaadi Genie Platform without notice or liability.

19. No Rights of Third Parties

No terms are enforceable under the Contracts (Rights of Third Parties) Act 1999 by a person who is not a party to this Agreement.

20. Section headings

Section headings are for reference purposes only and do not define, limit, construe or describe the scope or extent of such section.

21. Notices and Consent to Receive Notices Electronically

You consent to receive any agreements, notices, disclosures and other communications (collectively, "Notices") to which this Agreement refers electronically including without limitation by e-mail or by posting Notices on this Site. You agree that all Notices that we provide to you electronically satisfy any legal requirement that such communications be in writing. Unless otherwise specified in this Agreement, all notices under this Agreement will be in writing and will be deemed to have been duly given when received, if personally delivered or sent by certified or registered mail, return receipt requested; when receipt is electronically confirmed, if transmitted by facsimile or email; or the day after it is sent, if sent for next day delivery by a recognized overnight delivery service.

If you have any questions about these Terms of Service or about the Shaadi Genie Platform, please contact us by email at policies@shaadigenie.com or by post to Kastrand Technology Limited, Kemp House, 152-160 City Road, London, EC1V 2NX